

CITY OF DURHAM Office of Public Affairs 101 CITY HALL PLAZA DURHAM, NC 27701

## **News Release**

For Immediate Release: January 21, 2016

Share! #Durham closes City Hall & non-emergency operations Jan. 22 due to #ncwx #Jonas

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## City of Durham Offices Closed Friday Due to Winter Storm Jonas

DURHAM, N.C. – Most City of Durham offices, including City Hall and other non-emergency City operations, will be closed Friday, January 22, 2016, due to Winter Storm Jonas.

Police, fire, and rescue services for life-threatening or in-progress emergencies may be reached by calling 9-1-1. Non-emergency problems or concerns may be directed to (919) 560-4600.

Durham residents and City employees are encouraged to stay up-to-date on information about additional City operational changes, program and service changes, trash and recycling collection delays, and more through the following ways:

- http://DurhamNC.gov
- http://Facebook.com/CityofDurhamNC
- http://Twitter.com/CityofDurhamNC
- <u>Durham One Call</u> at (919) 560-1200
- <u>Durham Television Network</u> (Time Warner Cable channel 8 and AT&T U-verse channel 99)

A decision on the collection of curbside trash and recycling will be made early Friday morning after an assessment of street conditions, and if the landfill that accepts the City's trash will be open. Residents are asked to leave their carts on their curb by 7 a.m. on their scheduled collection day in the event collections can proceed. If collections must be suspended due to road conditions on Friday morning, residents should leave their carts at the curb.

Residents are urged to not touch downed trees or branches that are tangled up with power lines. Power outages and any downed power lines should be reported directly to <a href="Duke Energy">Duke Energy</a>

<u>Carolinas</u> at 1-800-POWERON or 1-800-769-3766 (English), or 1-800-4APAGON or 1-800-427-2466 (Español).

To report downed trees on City-maintained streets, residents should contact the Durham Emergency Communications Center non-emergency line at (919) 560-4600 unless the downed tree presents an immediate, life-threatening hazard; then call 9-1-1. Residents and property owners are responsible for downed tree removal on private property, driveways, apartment access roads, parking lots, and sidewalks. Residents and property owners are also responsible for snow and ice removal in their driveways, apartment access roads, parking lots, and sidewalks. The clearing of private streets is the responsibility of the homeowners within that subdivision.

For weather-related updates for any Durham Parks and Recreation (DPR) facilities, recreation centers or special events, call the DPR weather line at (919) 560-4636 and select option #9. Updates will also be available on DPR's website, on Facebook, and on Twitter.

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